N-SIDE
SUPPLY APP

Training Catalog

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Supply App Training Catalog

This Training Catalog offers example training flows tailored to each user type, along with additional workshops, refresher sessions, and topic-specific training options.

- Training flows are scheduled as cohesive units
- Workshops and refresher sessions may be attended independently on a per-session basis

An example agenda is available upon request.
For any customization needs, please reach out to your
N-SIDE point of contact.

Looking forward to hearing from you soon!

N-SIDE

"The trainers demonstrated deep knowledge of the system and trials and tuned the training to specific needs. Very effective."

Oncology workshop,
on site.

"The comprehensive and hands-on examples were very useful and allowed for real time application of the theoretical concepts we discussed in each session. Being able to apply the concepts and actually develop a trial, analyze the results and manipulate the assumptions to see the impact on the trial was very helpful and accelerated the learning process. I feel ready to jump right in.

The trainers were also great! Each individual brought a different perspective and skill set to the training which was helpful in learning the tool. They also brought real world examples for my company specifically and other trials they are working on which was great."

Power User Journey,
remote.

"I very much appreciated the hands on exercises, the small class size & slower pace and the interactions with the trainers. It was very helpful getting the slides to review before the training. I liked the "IRT game", it was a fun and different way of learning. I also liked having time to just brainstorm and discuss scenarios. The trainers were AMAZING, so knowledgeable, helpful and patient!! I am looking forward to another workshop, hopefully soon!"

Oncology workshop/ IRT game,
on site.

"I consider both of them to be very professional trainers who can engage the trainees and explain complex topics in an entertaining way. I liked very much the co-moderation style. Top!"

Power User Journey,
remote.

"Really informative, interactive training tailored to individual needs. Both trainers were very knowledgeable and took the time to explain things and revisit anything that was not clear."

Power User Journey,
remote.

Table of Contents

Extra Trainings

Assumption Report Training
Depot Shipment Refresher
Global Performance Dashboard
Process Training
Reevaluation Refresher
Technical Review Training

	Visual user	Advanced user	Power user	Page
Assumption Report Training	✓	✓	✓	13
Depot Shipment Refresher	✗	✓	✓	13
Global Performance Dashboard	✓	✓	✓	13
Process Training	✓	✓	✓	13
Reevaluation Refresher	✗	✓	✓	13
Technical Review Training	✗	✓	✓	13

Visual User Journey

This Training Flow is specifically designed for study managers that are focused on monitoring the actuals vs the simulation results of their clinical trials.

This training caters to Visual Users in the Supply App.

We recommend up to 10 Users per training session to ensure optimal interactivity.

Introduction to the Supply App

Introduction to N-SIDE & the role of a Visual User.

Duration: 0.25 hours   Teaching Format: Theory   User Track: Visual

Mathematical Concepts

Providing insights into the algorithm & simulations.

Duration: 0.25 hours   Teaching Format: Theory   User Track: Visual

Introduction to the Dashboards

Providing Users with a working understanding of:
- Results Dashboard
- Comparison Dashboard
- Monitoring Dashboard

Duration: 3 hours   Teaching Format: Practice   User Track: Visual

Service Desk

Guiding users on how to submit tickets for the tool.

Duration: 0.25 hours   Teaching Format: Practice   User Track: Visual

Quiz

A quiz at the end of the training to reinforce and solidify knowledge.

Duration: 1 hours   Teaching Format: Practice   User Track: Visual

Advanced User Journey

This Training Flow is specifically designed for study managers with tailored editing privileges, enabling them to reevaluate studies in the Supply App.

This training caters to Advanced Users in the Supply App.

We recommend up to 5 Users per training session to ensure optimal interactivity.

Introduction

Introduction to N-SIDE & the role of an Advanced User.

🕐 **Duration:** 0.5 hours   ⚙ **Teaching Format:** Theory   👤 **User Track:** Advanced

Mathematical Concepts

Providing insights into the algorithm & simulations.

🕐 **Duration:** 0.5 hours   ⚙ **Teaching Format:** Theory   👤 **User Track:** Advanced

Introduction to the Dashboards

Providing Users with a working understanding of:
- Results Dashboard
- Comparison Dashboard
- Monitoring Dashboard

🕐 **Duration:** 3 hours   ⚙ **Teaching Format:** Practice   👤 **User Track:** Advanced

Advanced User Exercise - A Reevaluation

Performing a reevaluation:
- Data Update
- IRT extract & Matching
- Reevaluation
- *Site Resupply Optimization**
- Depot Shipments

🕐 **Duration:** 12-16 hours   ⚙ **Teaching Format:** Theory/Practice   👤 **User Track:** Advanced

Site Resupply Optimization*

Understanding specificities of the IRT setup, learning how to set and update buffers and how to adjust IRT values.

🕐 Duration: 4 hours   ⚙ Teaching Format: Theory/Practice   👤 User Track: Advanced

Service Desk

Guiding users on how to submit tickets for the tool.

🕐 Duration: 0.5 hours   ⚙ Teaching Format: Practice   👤 User Track: Advanced

Quizzes

Multiple quizzes strategically placed throughout the trial to reinforce and solidify knowledge.

🕐 Duration: 1-2 hours   ⚙ Teaching Format: Practice   👤 User Track: Advanced

Optional: Depending on whether Advanced Users are taking care of site resupply updates.

Power User Journey

This Training Flow is specifically designed for study managers with full editing privileges, enabling them to create and reevaluate studies in the Supply App.

This training caters to Power Users in the Supply App.

We recommend up to 3 Users per training session to ensure optimal interactivity.

Introduction

Introduction to N-SIDE & the role of a Power User.

🕐 **Duration:** 0.5 hours   ⚙️ **Teaching Format:** Theory   👤 **User Track:** Power

Mathematical Concepts

Providing insights into the algorithm & simulations.

🕐 **Duration:** 0.5 hours   ⚙️ **Teaching Format:** Theory   👤 **User Track:** Power

Introduction to the Dashboards

Providing Users with a working understanding of:
- Results Dashboard
- Comparison Dashboard
- Monitoring Dashboard

🕐 **Duration:** 3 hours   ⚙️ **Teaching Format:** Practice   👤 **User Track:** Power

Power User Exercise – Create a Trial

Gain a fundamental understanding of each set-up and enter a trial in the Supply App from scratch.

🕐 **Duration:** 12-16 hours   ⚙️ **Teaching Format:** Theory/Practice   👤 **User Track:** Power

Power User Exercise – A Reevaluation

Going through a reevaluation:
- Setups update
- IRT extract & Matching
- Reevaluation
- Site Resupply Optimization
- Depot Shipments

🕐 Duration: 8-12 hours ⚙ Teaching Format: Theory/Practice 👤 User Track: Power

IRT Training

Get to know the main concepts of an IRT system, how it is working and how it impacts the supply chain.

🕐 Duration: 3 hours ⚙ Teaching Format: Practice 👤 User Track: Power

Site Resupply Optimization

Understanding specificities of the IRT setup, learning how to set/optimize and update buffers and how to adjust IRT values.

🕐 Duration: 4 hours ⚙ Teaching Format: Theory/Practice 👤 User Track: Power

Service Desk

Guiding users on how to submit tickets for the tool.

🕐 Duration: 0.5 hours ⚙ Teaching Format: Practice 👤 User Track: Power
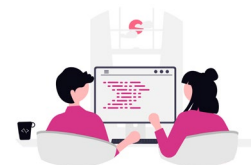
Quizzes

Multiple quizzes strategically placed throughout the trial to reinforce and solidify knowledge.

🕐 Duration: 2 hours ⚙ Teaching Format: Practice 👤 User Track: Power

Workshops

All workshops combine explanatory theory with a strong emphasis on practical application and active participant engagement. The user type indication specifies which user group will benefit most from the workshop.

The duration may vary significantly based on participant engagement and the amount of participants.

Dashboard Quiz Workshop

A quiz-based fun way to dive into the N-SIDE Dashboards (Results, Monitoring and Comparison Dashboards).

🕑 **Duration:** 2 hours   👤 **User Track:** Visual, Advanced, Power

IRT Game
(needs to be in person)

Develop a deeper understanding of how an IRT resupplies sites through an engaging, fully hands-on simulation game.

🕑 **Duration:** 3 hours   👤 **User Track:** Visual, Advanced, Power

Oncology Workshop
(Marketed Products/Comparator sourcing)

Evaluating of the impact of various comparator sourcing strategies.
This workshop can be given independently of the other oncology workshops.

🕑 **Duration:** 2 hours (VU), 3 hours (AU-PU)   👤 **User Track:** Visual, Advanced, Power

Oncology Workshop Part I
(Dropout specificities)

Understanding the impact of the different dropout curve shapes & parameters (such as maximum, average and median cycles).

The N-SIDE drop-out template is available upon request for an additional fee.

🕑 **Duration:** 2 hours (VU), 4 hours (AU-PU)   👤 **User Track:** Visual, Advanced, Power

Oncology Workshop Part II
(Early Oncology/Dose escalation)

Gaining knowledge on the variability and impact of the assumptions in early oncology (recruitment, dropout & RP2D).

🕐 Duration: 2 hours (VU), 5 hours (AU-PU)   👤 User Track: Visual, Advanced, Power

Oncology Workshop Part III
(Platforms studies)

Understanding how to adapt a model when the new protocol includes updates on treatment & network.

🕐 Duration: 4-6 hours   👤 User Track: Power

Overage Workshop

Identifying and understanding drivers of overage.*

🕐 Duration: 4 hours   👤 User Track: Visual, Advanced, Power

Risk Workshop - Basic

Gaining an understanding and identifying fundamental risk patterns within the Suite, and learning effective strategies for risk mitigation.*

🕐 Duration: 4-6 hours   👤 User Track: Advanced, Power

Risk Workshop - Advanced

Delving into the impact of risk, mastering the identification of advanced risk patterns, and developing effective strategies for mitigation.*

🕐 Duration: 4-6 hours   👤 User Track: Power

Showcasing Impact Workshop

This training focuses on showcasing the impact of simulations and convincing others. Focusing on the objective, the message, and the audience targeted, it will help identify how to communicate the right message with the right visuals to further leverage the added value of the results.

🕐 Duration: 2-4 hours   👤 User Track: Visual, Advanced, Power

Trial Design Workshop

Enhancing clinical trial efficiency by involving Clinical Trial Supply (CTS) in design processes: learning how to optimize supply chain from start, gather and use data efficiently, and identify inefficiencies through protocol auditing.

🕐 Duration: 6-8 hours   👤 User Track: Power

Optional: We can incorporate case studies from your trials to provide visual examples.

Extra Trainings

Additional training sessions for in-depth exploration or refreshers.

Assumption Report Training

Explore the significance of the Assumptions Report and gain insights into completing it accurately and efficiently.

🕑 Duration: 1.5 hours   👤 User Track: Visual, Advanced, Power

Depot Shipment Refresher

Learn how to manage depot shipments with the N-SIDE Supply App.

🕑 Duration: 4 hours   👤 User Track: Power

Global Performance Dashboard Training

Understanding the usage of the GPD and how it can benefit both portfolio and trial evolution over time.

🕑 Duration: 2 hours   👤 User Track: Visual, Advanced, Power

Process Training

Learn how to properly hand over trials to ensure best collaboration between you and N-SIDE.

🕑 Duration: 3 hours   👤 User Track: Visual, Advanced, Power

Reevaluation Refresher

Discover how to effectively leverage IRT data in simulations to enhance clinical forecasts and understand its impact on outcomes.

🕑 Duration: 3 hours   👤 User Track: Advanced, Power

Technical Review Training

Provide users with the skills necessary to review their trials and make sure results are correct & optimal.

🕑 Duration: 2 hours   👤 User Track: Advanced, Power

N-SIDE

Any questions? Please contact

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